

BINBROOK SURGERY: PRACTICE LEAFLET

Dr Jutta Meiwald (Female)
MD (Germany 1993) MRCPG DRCOG DFFP
Dr David Bee (Male)
MB BS (Nottingham 1984)
Dr Hayley Hood (Female)
MB ChB,(Sheffield 1990) MRCPG,DRCOG, DFFP
Catherine Naden (Female)
RN BSc (2011) (Hons) Advanced Nurse Practitioner

Binbrook Surgery
Back Lane
Binbrook
Market Rasen
LN8 6ED

Telephone: 01472 398202

Fax: 01472 398552

Practice Manager: Mr Michael Meiwald

Dispensary Manager: Mrs Trish Bee

Practice Nurses: Mrs Toni Young
Mrs Amie Joyce

**Phlebotomist &
Health Care Assistant:** Mrs Davina Leahy

Community Nurse: Mrs Sue Ayres Tel: 01507 617704 (24hr answer phone)

Midwife: Mrs Deborah Fitzgeorge Tel: 01507 600100

Health Visitor: Mrs Fiona Milner Tel: 01507 600100

Reception Staff: Mrs Sarah Toyne, Mrs Rowan Hitchin

Dispenser: Mrs Karen Thompson, Mrs Carol Parrott

Telephone: Practice staff will answer your call every weekday from 08.00 onwards during our hours of opening. Please telephone before 10.30 if you would like a same day consultation.

Surgery & Dispensary Opening Times:	Monday	08.00 – 18.30
	Tuesday	08.00 – 13.00
	Wednesday	08.00 – 13.00
	Thursday	08.00 – 13.00
	Friday	08.00 – 18.30

Patients are seen by appointment from 08:30. The surgery is suitable for disabled access. The surgery offers same day appointments with some pre-bookable appointments that are opened on a daily basis up to a week in advance. If all available appointments are taken we undertake to see all urgent cases the same day and we achieve this by running an additional "sit & wait" surgery every morning. All nurse appointments; midwife bookings and appointments for blood tests are pre-bookable. Reception staff will ask you about the

nature of your nurse appointment as this enables them to allocate the appropriate amount of time for your consultation and helps to reduce waiting times.

Midwife Clinic	Alternate Mondays from 14:00pm by appointment
Health Visitor	Monday 1:00-2:30pm at Binbrook Children Centre
Phlebotomy	Monday to Friday from 08:30am
Health Care	Monday to Friday from 10:30am

Please help us by notifying us as soon as possible if you are unable to keep an appointment.

Branch surgeries are open surgeries with no appointment systems. They take place at the Village Hall in Tealby and at Mrs Winn's house in Ludford for residents of these villages. Medications are left for collection at the Butchers shop at Tealby and at Mrs Winn's house. The doctors are happy to bring across any aspect of your medical records provided that you request these from Binbrook Surgery in advance. Examination facilities are restricted at these branch surgeries.

<p style="text-align: center;">Branch Surgeries: Ludford: Monday & Thursday at 13.00 hrs Tealby: Friday at 13.00 hrs</p>

Out of Hours: At nights and at weekends, if you need to see a doctor or a nurse in an emergency you should telephone 111 or contact the surgery number where an answer machine will provide full contact details. The Out of Hours service is now operating under the care of the Primary Care Trust.

Telephone Advice: You may feel that your problem can be dealt with by telephoning the doctor or nurse. If they are not available the staff will take a message and advise you on the most appropriate contact time for that day.

Home Visits: This practice provides a home visiting service for terminally ill patients. Any request for a visit requires a doctor's assessment and the doctor or nurse will probably telephone you in order to clarify the problem.

Prescriptions: Binbrook is a dispensing practice. We require 48hrs notice of all repeat prescriptions. Please telephone reception after 10.30 am. Internet on-line ordering is now available (please ask at reception). Alternatively out of hours, leave a message on the answer phone service (tel: 01472 398202) accessed under menu number two or else leave the appropriate request slip at the surgery reception or letter box. Please help us by always bringing any proof of prescription charge exemption with you when you collect your prescription.

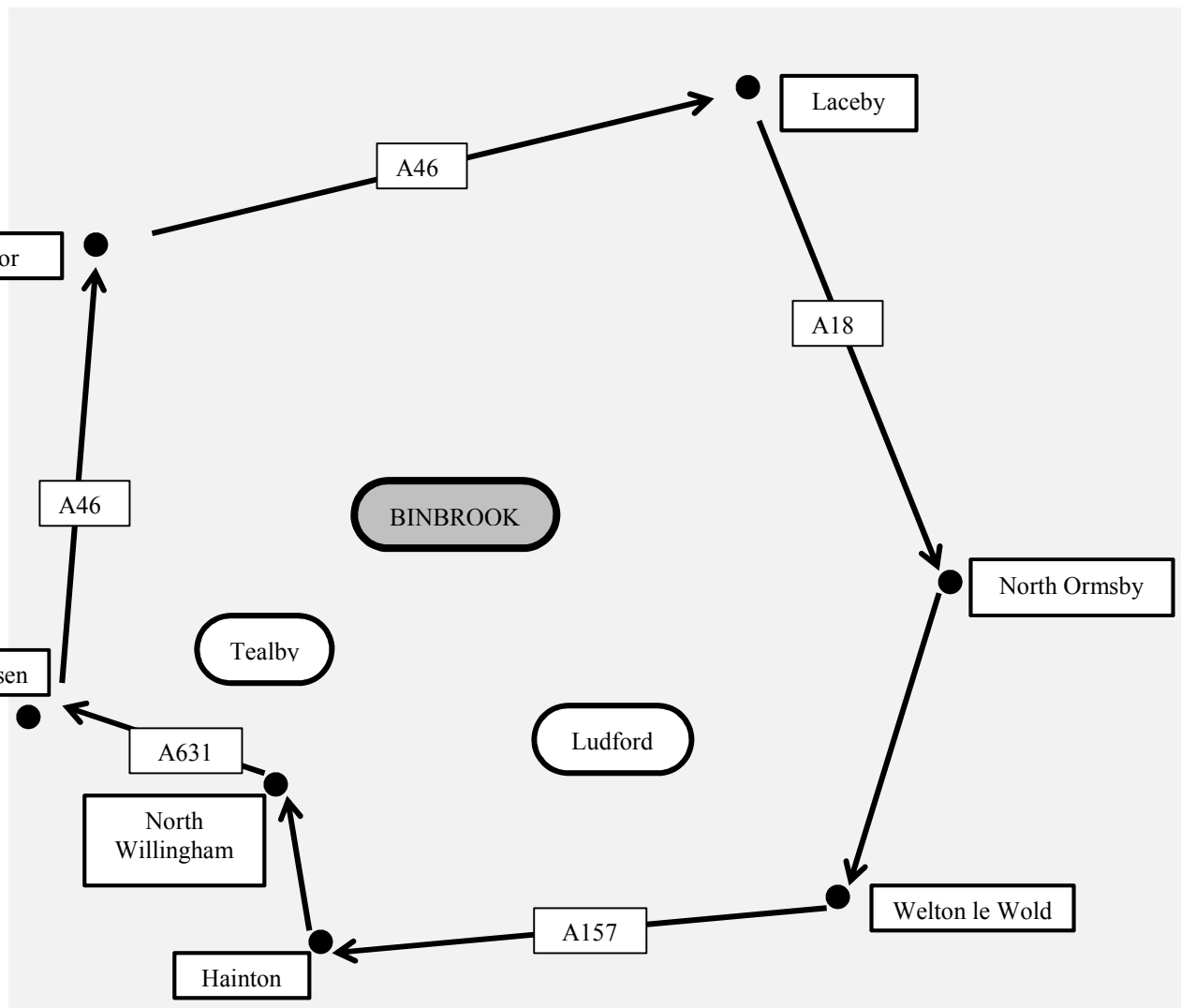
All acute prescriptions are dispensed for your immediate collection after your consultation. To obtain medicines urgently when the surgery is closed contact NHS Direct: 0845 4647.

Services:

- Family Planning.** Full contraceptive services and sexual health screening are available during normal surgeries.
- Cervical Smears.** Practice nurses carry out all smears by appointment. They will arrange to inform you of the results.
- Minor Surgery.** A range of minor surgical procedures are performed in the surgery after assessment by a doctor.
- Foreign Travel.** The practice nurses provide full travel advice and vaccinations. Travel forms are available from reception. Please allow enough time to complete any necessary vaccination course. You may be charged for some vaccines that are not available on the NHS.
- Blood Tests.** The practice offers phlebotomy services every morning from 08:30. Please make an appointment via reception.
- To Register** Please ask at reception. If possible bring your Medical Card with you. We will need some details of your previous address and medical care. Registration is a very simple process and will normally take about 15 minutes. You will be asked to make an appointment for a new registration health check.
- Suggestions:** Comments or suggestions regarding our services are always welcome. Please contact the Practice Manager.
- Your Local PCT:** The area served by Binbrook Surgery is covered by Lincolnshire Primary Care Trust. They are responsible for ensuring provision of all aspects of health care and can be contacted at:
Cross O'Cliff
Bracebridge Heath
Lincoln.
LN4 2HN
Tel: 01522 513355 Fax: 01522 540706 www.lpct.nhs.uk
Dental Enquiries: 01522 515386
- Complaints:** We would hope to resolve informally any complaint about the service you receive from this practice. If you have a complaint please bring it to the attention of the Practice Manager who will deal with it promptly.

Practice Area:

Practice Area: Roughly 8 miles radius around Binbrook. Parts of DN37, LN7, LN8, LN11
(Excluding Caistor, Laceby)



Binbrook Surgery Practice Area

Your doctor and other healthcare professionals caring for you keep records about your health and any treatment and care that you receive from the NHS. These help ensure that you receive the best possible care from us. The Data Protection Act 1998, which came into force on March 2000, allows you to find out what information about you is held on computer and in certain manual records. This is known as “right of subject access”. It applies to your health records. If you want to see them you should make a written request to the NHS organisations where you are being, or have been, treated. You are entitled to receive a copy but should note that a charge will usually be made. You should also be aware that in certain circumstances your right to see some details in your health records may be limited in your own interests or for other reasons.